Michael Bui

michaelbui96@outlook.com   Website: https://michaelbui.me
(604) 754 7034 · Surrey, BC   https://www.linkedin.com/in/michaelbuii

Certifications

Microsoft Certified: Azure Administrator Associate
Microsoft 365 Certified: Fundamentals
Microsoft Certified: Security, Compliance, and Identity Fundamentals

Technical Proficiencies

Systems Administration: Active Directory, Group Policy, File Shares
Cloud: Azure Active Directory Identities, Virtual Machines, Web Apps, Azure Networking
Hardware: Computer/Workstation Assembly, Hardware Troubleshooting, Peripheral Equipment
Software: Microsoft Office Suite, Microsoft Endpoint Manager (SCCM & Intune), Windows 10/11, Windows Server, TeamViewer
Networking: DHCP, DNS, LAN, WAN, Routing & Switches

Projects

Virtual Home Lab
- Installed & Configured DHCP, DNS, & Active Directory on Windows Server
  - Configured redundancy for Domain Controllers & DNS Servers
- Created & synced users to the cloud via Azure Connect
- Deployed virtual machines into domain via Windows Autopilot
- Applied policy to devices via group policy and Microsoft Endpoint manager
- Implemented MFA & SSO for on-premises user objects

Website – Phocanada.ca
- Deployed website using Azure Static Web Apps
- Integrated CI/CD using GitHub Actions
- Configured DNS records to use a custom domain
- Designed website using HTML, CSS & JavaScript

Education

Douglas College   New Westminster, BC
- Computing Studies & Information Systems Diploma   2021
- Relevant Courses: Computer Network Security, Operating Systems, Virtualization & Computer Networking

Work Experience

Pho Canada   Surrey, BC
Assistant Manager   Feb 2020 – Present
- Provide customer service by greeting customers and answering questions
- Troubleshoot hardware and connectivity issues for PC & payment terminal
- Train new staff on food handling, Point of Sale software, and restaurant operations
- Respond to customer take-out orders & questions via phone
- Manage orders and inventory for ingredients